

## Privacy Policy for Triple-S Steel Holdings, Inc.

### Introduction

Triple-S Steel Holdings, Inc ("Triple-S Steel", "we", "us", or "our") respects the privacy of our customers and is committed to protecting the personal data we collect and process. This Privacy Policy outlines our practices concerning the collection, use, and protection of personal data.

### Data Collection

We collect information that helps us serve our customers effectively. This data includes:

- **Business Contact Information:** Company name, contact names, addresses, phone numbers, and email addresses.
- **Financial Information:** Payment methods, credit terms, bank account details, and transaction histories.
- **Order Information:** Details about the products ordered, quantities, specifications, and delivery information.

### Purpose of Data Collection

The data collected is used to:

- Fulfill orders and provide the services requested.
- Manage our customer accounts and maintain business records.
- Process payments and carry out financial transactions.
- Communicate important information related to services, changes in terms and conditions, and other relevant updates.
- Improve our products and services through analysis and market research.

### Data Sharing and Disclosure

Triple-S Steel may share personal data with:

- **Service Providers:** Companies that provide services on our behalf, such as payment processing, logistics, and IT support.
- **Legal Requirements:** We may disclose data if required by law or if necessary to protect the rights, property, or safety of Triple-S Steel, our customers, or others.

## Data Security

We implement robust technical and organizational measures to protect the personal data we hold against unauthorized access, accidental loss, modification, or destruction. We limit access to personal data to those employees and partners who need to know that information to provide services to our customers.

## Data Retention

We retain personal data for as long as necessary to fulfill the purposes we collected it for, including for the purposes of satisfying any legal, accounting, or reporting requirements.

## Rights of Data Subjects

Our customers have rights under data protection laws in relation to their personal data. These rights include:

- **Access:** The right to be informed of and request access to the personal data we process about you.
- **Rectification:** The right to request that we amend or update your personal data where it is inaccurate or incomplete.
- **Erasure:** The right to request the deletion of your personal data.
- **Restrict:** The right to request that we temporarily or permanently stop processing all or some of your personal data.
- **Object:** The right, at any time, to object to us processing your personal data on grounds relating to your particular situation.
- **Data Portability:** The right to request a copy of your personal data in electronic format and the right to transmit that personal data for use in another party's service.

## Contact Us

For any questions or concerns regarding our privacy practices or this Privacy Policy, you may contact us at:

Email: [ITdept@sss-steel.com](mailto:ITdept@sss-steel.com)

Phone: +1 (713) 696-4003

Address: 6000 Jensen Dr. Houston, TX 77026

## Changes to This Privacy Policy

We may update this Privacy Policy from time to time. We will notify you of any changes by posting the new Privacy Policy on our website. You are advised to review this Privacy Policy periodically for any changes.